

# ANNUAL REPORT 2018

"Absolutely love the work you do! Really informative for families!"

## **Acknowledgements**

Thank you to.....

INDIVIDUAL MEMBERS - 2944 Individual and Family members

PATRONS - Mrs Ruth Reid AM Cit. WA and Dr Carmen Lawrence

HONORARY LIFE MEMBERS - Deirdre Croft
Dr Guy Hamilton (dec.)
Les Walter (dec.)

#### **ORGANISATIONAL MEMBERS**























#### **FUNDERS**

WA Department of Communities - Disability Services
National Disability Insurance Agency
Department of Education – Non Government Centre Support Program

Cover photo - Member Dan (front) and his brother Jason

#### **About DDWA**

Developmental Disability WA (DDWA) was established in 1985 and is a trusted source of independent information, advocacy, education and support for people with intellectual and other developmental disability, their families and the people who support them.

DDWA works in three main ways:



To support people with developmental disabilities and their families to have a strong voice and seek change where needed.

To influence government and other decision makers to make positive and lasting change.



To build the expectations and capacity of people with developmental disability and their families.

To inform people and families about their rights, choices and options to equitable services and supports.



To support people with developmental disabilities and their families to live their everyday lives.

To partner with others to develop more connected and inclusive communities.

"I would be lost without you guys, this year has been so hard and you have helped so much and no one else really understands our family and the situation we find ourselves in – I know there are always people who I can talk to if I need to."

### **Our Board**



Chairperson

Mr Mal Cronstedt, AFSM

Mal's public service career spans over thirty years and currently holds a senior executive position in the State's public sector. Mal and his wife Marcie have three children; a 14 year old son with

Down Syndrome, a 19 year old son with Autism and a 21 year old daughter with Autism. Mal has delved deeply into the disability sector in search of services and advice over many years, building a strong passion for improving the capability and capacity of individuals and their families to live a fulfilling life. Mal holds a Master of Business Administration and is a Graduate of the Australian Institute of Company Directors. He was awarded the Australian Fire Service Medal in the 2013 Australia Day Honours.



Deputy Chairperson

Mr André Shannon, Family Support WA

André has been Executive Officer of Family Support WA Inc, a not-for-profit disability services organisation since 2009. André previously held positions in the offices of several members of

parliament, including the former Commonwealth Attorney-General, the Hon Daryl Williams AM QC and Senator the Hon David Johnston. André is heavily involved in disability sector associations and groups in WA. He is the Constitution & By-Laws Chair of Lions Clubs International District 2012. André holds a Bachelor of Laws and a Bachelor of Arts (Psychology) from Murdoch University.



Treasurer
Mr Bill Marchbank

Bill was appointed to the Board at the 2014 Annual General Meeting. Bill operates his own business, providing commercial, environmental and marketing services to business and government,

and he also has 15 years' experience working with community and industry-based notfor-profit organisations in various voluntary roles. Bill has a 23 year old daughter who has an intellectual disability, and he and his family have been members of DDWA for several years. As the Treasurer, Bill supports the board and organisation with his guidance in commercial, financial and governance matters.



Individual Member

Mr Kieron Flynn

Kieron has two young children, one of whom has autism and one has a developmental delay. He is a director of public relations consultancy Blue Bay Communications, having previously worked

as a senior Asia-Pacific correspondent and editor with international news agencies and newspapers in Australia and Hong Kong. Kieron was also a public relations manager for Australian corporations operating in Hong Kong and China, and worked as a consultant to multinational companies with bases in Jakarta.



Member Mr Darren Ginnelly, My Place

Darren has over 24 years' experience in the disability field in both government and non-government organisations. After 13 years working in a number of government roles, including as a Local Area

Co-ordinator, Darren was appointed as Manager, Accommodation Services at Nulsen Inc. He joined My Place in 2004 and was appointed the inaugural Manager, Direct Care Services. Darren currently is the Managing Director of My Place. Darren has been Chair of the National Disability Services (NDS) National Committee on Accommodation and Chair of the NDS (WA) Accommodation Sub-committee. He is also Board member of WA's Individualised Services Inc. (WAIS).

**Member (1 July 2017 – 17 November 2017)** 

Ms Wendy Cox, Ability Centre

Member (1 July 2017 – 20 July 2017)

Ms Clare Meyers, Activ Foundation

Individual Member (1 July 2017 – April 2018)

Ms Katie Perpitch

Member (1 July 2017 - 1 June 2018)

Mr Peter Batini, Nulsen

Member (7 August 2017 - 25 June 2018)

Mr Mark Furr, Activ Foundation

## **Chairperson's Report**

To say the year has been eventful is putting it mildly. The board and staff have been through a tough period of renewal and a concerted effort to secure a viable future. It is only now that we are seeing some glimmers of hope and the beginnings of a more secure foundation for our members, families and supporters that we so passionately serve.

As chair of the board, I know that we are all immensely proud of the dedication and perseverance our staff display, despite the many uncertainties of the past year. Staff have devoted many more hours than they are paid and are utterly committed to finishing what they've started and doing what they say they will do. After nearly 8 years as DDWA's CEO, Taryn Harvey left us to take on the CEO role at the WA Association of Mental Health. Mary Butterworth ably stepped into the role and has been enthusiastically assisting the organisation chart a new course.

Some notable achievements for the year include:

- Registration as an NDIS provider for parent and carer training
- Development of a Business Plan to diversify our income streams
- Advocacy for greater collaboration with Education and Disability services in relation to positive behaviour support

In terms of the board, we have said goodbye to Peter Batini who left us from Nulsen; Mark Furr who has left Activ and Katie Perpitch who has left to focus on other life priorities. I'd like to thank all of them for playing their part in building a better future for DDWA, we simply could not have done it without your professional input. In consequence we have welcomed Mr Brendon Bleakley, an Associate Principal at Atwell College; Ms Liz Handley, a strategic and business planner; and Ms Andrea Moss who is an active advocate for people with disability.

As mentioned, the future is becoming clearer. During the year, after some negotiation, we were fortunate to receive a \$70, 000 'lifeline' from the Department of Communities to provide for some short term sustainability and formulate a business plan setting out a more secure future for DDWA. We of course welcomed the announcement of Minister Dawson that WA would be joining the NDIS.

While all this continues to progress, we live in the hope that WA will see some tangible commitment to systemic advocacy and our plans to be the leader in this space can be acted on. Essentially we not only want to be the voice of those that need it and provide services to build members' capabilities, but also the professional and networked organisation government - and others - turn to for advice and guidance. We are already seen by many as a source of disability sector insight and leanings – this is a key strength we can continue to build on.

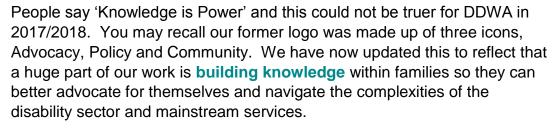
I look forward to another year of progress and considerable consolidation. It's exciting to be part of a sector that is riding this storm of change with drive, professionalism and a sincere desire to make the lives of those we serve better and happier ones.

#### **Mal Cronstedt**

## **Chief Executive Officer's Report**



























With the introduction of the NDIS, the traditional 'core' funding model that DDWA was built on is no longer available, so this year we have had to become more business-minded without losing our heart and soul in the process. Our newly acquired NDIS provider status gives us the opportunity to continue our long standing work in Parent & Carer training and to support families who experience challenging behaviour. Whilst grants often dictate what we deliver, in this brave new world people will be able to purchase the training that they need. Having NDIS provider status means that DDWA can now respond to real demand. We are also acutely aware that many people are yet to be in a rollout zone or may not ever be eligible for NDIS support, so we are making sure that whatever we do in the future, low cost opportunities will still be made available to all families.

During 2017/2018 we continued to lobby for the reinstatement of Systemic Advocacy funding in WA, so that we can advocate on the many issues families raise with us. We are hopeful this will become a reality in 2018/2019. On this page we show the updated icons which represent the most common areas where we are asked to provide advocacy support including:

- transition points in life e.g. moving to high school
- friendships and relationships
- social and recreational activities
- justice and human rights
- challenging behaviour
- complex communication
- employment
- housing and accommodation
- health
- education
- access and disability services

Whilst we receive NDIS funding to provide services for some individual members, we are also looking far and wide at other income streams so we can be more independent and respond to emerging issues quickly and in unique ways. More financial independence will buy us more freedom to respond to the needs of members and we are confident that our new income generating strategies will bear fruit. One of these strategies will see us providing more online training and resources so that working parents, those in regional areas and those busy with day to day life can access knowledge that previously was only available face to face.

During 2018/2019 we will be releasing a catalogue of NDIS Parent and Carer training that can be included in NDIS plans. We are hopeful that funds raised through this training will enable families who do not have NDIS funding to access the training as well.

Although challenges continue to unfold, DDWA holds strong, and I am very honoured to be part of our generous and supportive community of members, families and colleagues.

I look forward to the year ahead, with the team at DDWA, many of whom are people with disability or parents of people with disability, health or mental health issues. It is this lived experience which constantly grounds us in what we do, and I sincerely

DEVELOPMENTAL DISABILITY wa Registered Provider for: NDIS PARENT & **CARER TRAINING** 2018/2019 Catalogue Remember to include Training in your NDIS plan! Information (08) 9420 7203 Contact Teresa.pracilio@ddwa.org.au Visit us City West Lotteries House, 2 Delhi St, West Perth Membership www.ddwa.org.au/membership ABN 61 889 503 484 f Developmental Disability WA DDWA Inc ii) 🕅 🕿 sta 🛝 💹 iiii 🚓 🚭 🤣 🧞

thank each and every one for their extraordinary effort in supporting DDWA to find new, fresh and creative ways to move forward. More and more we seek to dig that little bit deeper and respond to the difficult issues families face, or the complexity of the issues they face.

My sincere thanks to our Board for their passion, time and commitment through a challenging year, together we will achieve great things in the year ahead. Lastly, we would not be here without funding from the Department for Communities, whose unwavering belief in us gave DDWA the chance this year to continue our vision of people with developmental disabilities and their families to live their lives their way.

#### **Mary Butterworth**

## **Highlights**

NDIS Registration: Approval granted to provide Parent & Carer Training and Behaviour Support.

NDIS Information Linkages Capacity Building Grants: Received project funding for five projects related to supporting people with disability to access mainstream services eg. health, education, particularly if their behaviour can be seen as challenging.

Resources: 15,000 copies of the 2018 Autism Parents' Handbook released. Thank you Heidi Brandis!

"The handbook is an essential source as are other things on your informative website" (School Principal)

2018 Australian of the Year (WA) Finalist: Project Manager, Jaquie Mills, was one of four finalists for her work in supporting people with disability and their families, particularly people with complex communication needs. Congratulations!

Registrable Australian Body: DDWA approved by ASIC as an Australian entity and can deliver NDIS services throughout Australia.

Tiered Organisational Membership: Introduced three tier membership for organisations so they receive more benefits related to their level of support. Memberships increased from 11 to 22 organisations in 2018/2019.

## Our year at a glance

2944

**Individual Members** 



506



**New Members in 2017/2018** 

873



**Event Attendees** 

14



**DDWA Resource Books** 

40



**Events** 

11



**Organisational Members** 

114



**Disability/Advocacy Enquiries** 

118



**Challenging Behaviour Families-Facebook Group** 



**Community Contacts** 

# **Peer Support Groups**

	Group Name and Location	Special Interest Area
1	Save Our Sons – Perth Metro / Australia	People and families of people with Duchenne Muscular
	(Formerly the Duchenne Foundation)	Dystrophy
2	Angelman Syndrome Metro	Families of children and adults with Angelman Syndrome
3	Valued Lives – Hills East metro	People with disabilities and their families who live in the Perth Hills Area
4	Valued Lives – Cockburn South metro	People with disabilities and their families who live in the Cockburn area & surrounds
5	Valued Lives – Durham Road-Bayswater- Bassendean	Families of children and adults with disabilities in the NDIS trial extension area
6	Wongan Hills Families Wheatbelt	Families of children and adults with support needs who work together to access therapies, share information and support each other.
7	Merger of Minds Mt Lawley	People with complex communication needs and their families and supporters
8	Foster Families Southwest Bunbury FASD	Families and carers of children and adults with Foetal Alcohol Spectrum Disorder – looking at what supports are available and how to access them.
9	DisAbility Review Statewide	Facebook Group, People with Cerebral palsy and other people who want to find out about services and how to self-direct supports
10	Young Self Managers –WAiS Perth Metro	People with disabilities learning to manage their funds and access supports of their choice.
11	Microboards Group – WA and Australia	Small networks of people who are dedicated to supporting a person and working together to manage funds and supports.
12	Joondalup Autism Mums Perth Northern Suburbs	Families of children/adults with autism or other disabilities
13	WA Deaf Community Group Perth Metro	A group of deaf people who discuss services available; and the NDIS; and options especially re interpreting for inclusion.
14	CARD - Perth Metro Caring About Residents with Disabilities	Families/carers of people who are in supported accommodation / residential care
15	Russell Family Foetal Alcohol Disorders Association Support Group WA Perth Metro	Families and individuals seeking information and hands on help for people affected by FASD
16	Muslimability	Families/carers and People/children with disabilities who are Muslim
17	Blackwood Parent Support Group Bridgetown Region	Families/carers of young children with disabilities -
18	Northam Carers	Families/carers of young children and adults with disabilities
19	Be My Koorda	Aboriginal Families with children with autism and other disabilities
20	Families United and Networking Busselton	Families of children and adults with disabilities in the Busselton region
21	Gladys Newton School Parents	Parents of children with complex communication and behaviour support needs
22	John Tonkin College Mandurah	Parents of children with complex communication and behaviour support needs
23	Sibs Australia – Metro and WA wide	Siblings of people who have disability supports and/or who live in accommodation services
24	Broome Families	Families of children and adults with disabilities

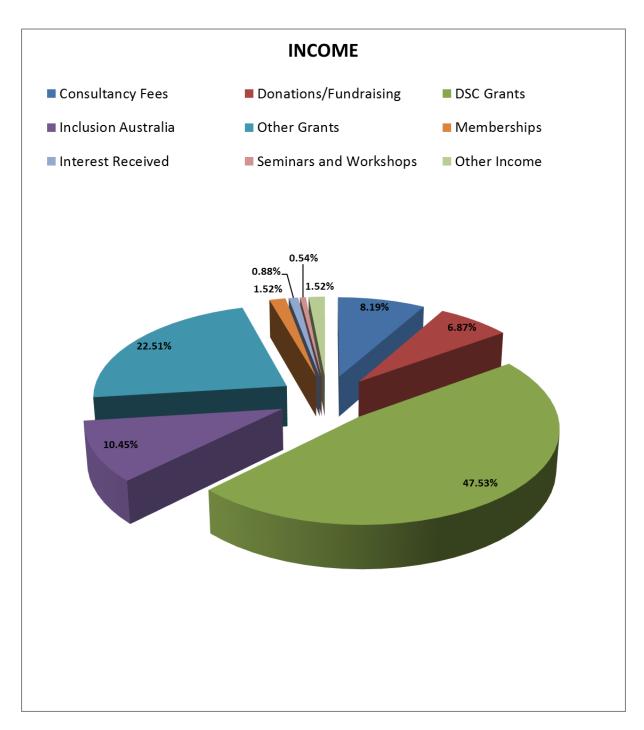
## **DDWA Events**

MONTH AND YEAR	LOCATION
JUNE 2018	
'Is there a better way?' Using Positive Behaviour Support to respond to people with disability who can have behaviours which cause us stress or concern	Kalgoorlie
NDIS Planning for people who are non-verbal & have developmental disability	Hilton
NDIS Planning for people who are non-verbal & have developmental disability	Bunbury
Body Safety & Abuse Prevention	Bunbury
NDIS Planning for people who are non- verbal & have developmental disability	Mandurah
MAY 2018	
'Is there a better way?	Bunbury
'Is there a better way?	Tom Price
'Is there a better way?	Mt Claremont
Body Safety & Abuse Prevention	Bibra Lake
Canadian Family Study Tour - What we learnt	West Perth
Supporting children with Foetal Alcohol Spectrum Disorder (FASD) at School	Geraldton
NDIS Planning for people who are non-verbal & have developmental disability	Bridgetown
'Is there a better way?	Bridgetown
APRIL 2018	
Supporting children with Foetal Alcohol Spectrum Disorder (FASD) at School	West Perth
MARCH 2018	
Demonstration of FASD Tool - Creativity, Connection & Relaxation	West Perth
Supporting children with Foetal Alcohol Spectrum Disorder (FASD) at School	Kalgoorlie
NDIS Planning for people who are non-verbal & have developmental disability	Bassendean
FEBRUARY 2018	
Standing Up For Yourself	Fremantle
Body Safety & Abuse Prevention	Pearsall
Second Discussion Group - Supporting people with Complex Needs in NDIS Planning	West Perth
Standing Up For Yourself	Pearsall

JANUARY 2018	
No events	
DECEMBER 2017	
No events	
NOVEMBER 2017	
Circles of Support	Albany
Body Safety & Abuse Prevention	Kenwick
Pathological Demand Avoidance Syndrome	West Perth
Standing up for someone you love	Pearsall
Standing up for someone you love	Busselton
OCTOBER 2017	
Standing Up for Someone you love	Bridgetown
Options for Shared Living	Dianella
Body Safety & Abuse Prevention	Wembley
SEPTEMBER 2017	
Building Safer Communities	Wembley
Disability Safe Week - Safe in the Community	Subiaco
Disability Safe Week - Safe in my family & where I live	Subiaco
Disability Safe Week - Safe in Relationships	Subiaco
Disability Safe Week - Safe in School	West Perth
Discussion Group - Supporting people with Complex Communication Needs in NDIS planning	West Perth
Understanding Challenging Behaviour: A workshop for families	Swan View
AUGUST 2017	
Understanding Challenging Behaviour: A workshop for families	Bridgetown
JULY 2017	
Discussion Group - A guide for supporting adults who sometimes behave in challenging ways	West Perth
Kimberley Side by Side Group	Broome

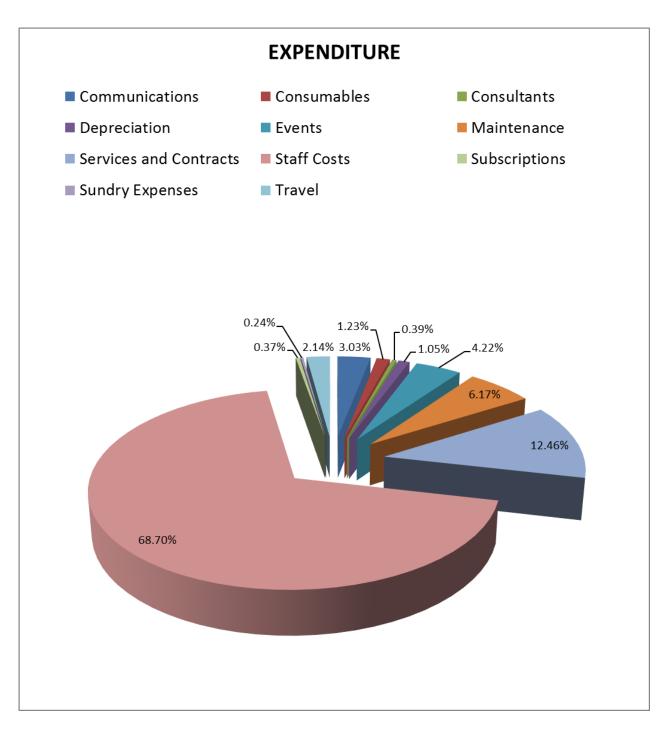
# "Thank you so much for your wonderful events"

# **2017-2018 Financial Summary**



**TOTAL INCOME FOR 2017/2018 \$888,651** 

## **2017-2018 Financial Summary**



**TOTAL EXPENDITURE FOR 2017/2018 \$855,438** 



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#### INDEPENDENT AUDIT REPORT TO THE MEMBERS OF DEVELOPMENTAL DISABILITY COUNCIL OF WESTERN AUSTRALIA (INC)

#### Scope

We have examined the attached financial statements for the year ended 30 June 2018. The Committee is responsible for the preparation and presentation of the financial statements and the information they contain and have determined that the basis of accounting used is appropriate to the needs of the members. We have conducted an independent audit of the financial statements in order to express an opinion to the members of the Association. No opinion is expressed as to whether the basis of accounting used is appropriate to their needs.

The financial statements have been prepared for distribution to the members for the purpose of fulfilling the accountability requirements under the WA Associations Act and the Association's own regulations and rules. We disclaim any assumption of responsibility for any reliance on this report or on the financial statements to which it relates to any person other than the members, or for any other purpose other than that for which it was prepared.

Our examination has been conducted in accordance with Australian Auditing Standards. Our procedures included examination, on a test basis, of evidence supporting the amounts and other disclosures in the financial statements, the evaluation of accounting policies and significant accounting estimates. These procedures have been undertaken to form an opinion as to whether, in all material respects, the financial statements are presented fairly in accordance with the basis of accounting described in Note 1 to the financial statements.

The opinion expressed in this report has been formed on the above basis

#### Qualification

Donations, membership subscriptions and other fund raising activities are a significant source of revenue for Developmental Disability Council of Western Australia. The Council has determined that it is impracticable to establish controls over the collection of donations, membership subscriptions and other fund raising activities prior to entry into its financial records. Accordingly, as the evidence available to us regarding revenue from its source was limited, our audit procedures with respect to donations, membership subscriptions and other fund raising activities had to be restricted to the amounts recorded in the financial records. We therefore are unable to express an opinion whether donations, membership subscriptions and other fund raising activities revenue is complete



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#### **Qualified Audit Opinion**

In our opinion, except for the matters referred to above:

- 1. The Committee and the Association have complied with the obligations of the regulations and rules of the Association; and
- 2. The financial statements are based on proper accounts and records and are in agreement with those accounts and records.

Shannon Bell

**Bell Chartered Accountants** 

Dated this 27th day of September 2018.



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#### 10 October 2018

Developmental Disability Council of WA (Inc) City West Lotteries House 2 Delhi Street, West Perth, 6005

#### **Auditor's Independence Declaration**

I declare that, to the best of my knowledge and belief, during the year ended 30 June 2018 there have been:

a) no contraventions of any applicable code of professional conduct in relation to the audit.

**BELL CHARTERED ACCOUNTANTS** 

SHANNON BELL

CHARTERED ACCOUNTANT MEMBER NUMBER 48858

Dated this 10<sup>th</sup> day of October 2018 Perth, Western Australia

#### **Our team**

Mary Butterworth Chief Executive Officer 4 days/week Sue Birch Finance Manager 2 days/week Cath Brindley 2 days/week **Quality Manager** Maxine Drake **Advocacy Consultant** 4 days/week Annette Garstone **Communications Manager** 2 days/week Beth Marchbank **Project Manager** 1.5 days/week Jaquie Mills **Project Manager** 2 days/week **Project Assistant** 0.5 days/week Jo Nunn Bronwyn Pike Side by Side Manager 4 days/week Teresa Pracilio Administration & Membership Manager 3 days/week Jessica Toster Office Assistant 1 day/week



#### From left to right

Front row: Jessica Toster, Maxine Drake, Bronwyn Pike, Cath Brindley, Sue Birch Back row: Teresa Pracilio, Annette Garstone, Mary Butterworth, Beth Marchbank, Jaquie Mills, Jo Nunn



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